

Dedicated Interface							AIB GB Online				AIB NI Online				AIB NI Mobile				I Business Banking NI				I Business Banking GB			
Availability Statistics			Dedicated Interface				Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics	
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)					Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			Response (milliseconds)			
	Uptime (%)	Downtime (%)					Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)				Uptime (%)	Downtime (%)			Uptime (%)	Downtime (%)			Uptime (%)	Downtime (%)		
01-Jan	99.92%	0.08%	464	142	0	0.02%	99.92%	0.08%	4824	100.00%	0.00%	4824	99.92%	0.08%	4824	100.00%	0.00%	1140	100.00%	0.00%	1140	100.00%	0.00%	1140	100.00%	0.00%
02-Jan	100.00%	0.00%	460	147	364	0.03%	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	360	100.00%	0.00%	360	100.00%	0.00%	360	100.00%	0.00%
03-Jan	100.00%	0.00%	514	147	183	0.04%	100.00%	0.00%	2885	100.00%	0.00%	2885	100.00%	0.00%	2885	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%
04-Jan	100.00%	0.00%	484	140	221	0.09%	100.00%	0.00%	3465	100.00%	0.00%	3465	100.00%	0.00%	3465	100.00%	0.00%	390	100.00%	0.00%	390	100.00%	0.00%	390	100.00%	0.00%
05-Jan	100.00%	0.00%	434	132	202	0.05%	100.00%	0.00%	3594	100.00%	0.00%	3594	100.00%	0.00%	3594	100.00%	0.00%	520	100.00%	0.00%	520	100.00%	0.00%	520	100.00%	0.00%
06-Jan	99.86%	0.14%	488	130	180	0.11%	100.00%	0.00%	3236	100.00%	0.00%	3236	100.00%	0.00%	3236	99.86%	0.14%	380	99.86%	0.14%	380	100.00%	0.00%	380	100.00%	0.00%
07-Jan	100.00%	0.00%	423	118	151	0.01%	100.00%	0.00%	3334	100.00%	0.00%	3334	100.00%	0.00%	3334	100.00%	0.00%	580	100.00%	0.00%	580	100.00%	0.00%	580	100.00%	0.00%
08-Jan	100.00%	0.00%	425	132	233	0.01%	100.00%	0.00%	5336	100.00%	0.00%	5336	100.00%	0.00%	5336	100.00%	0.00%	300	100.00%	0.00%	300	100.00%	0.00%	300	100.00%	0.00%
09-Jan	100.00%	0.00%	556	117	363	0.01%	100.00%	0.00%	3344	100.00%	0.00%	3344	100.00%	0.00%	3344	100.00%	0.00%	580	100.00%	0.00%	580	100.00%	0.00%	580	100.00%	0.00%
10-Jan	100.00%	0.00%	476	128	196	0.02%	100.00%	0.00%	4092	100.00%	0.00%	4092	100.00%	0.00%	4092	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%
11-Jan	100.00%	0.00%	460	127	176	0.02%	100.00%	0.00%	3148	100.00%	0.00%	3148	100.00%	0.00%	3148	100.00%	0.00%	1120	100.00%	0.00%	1120	100.00%	0.00%	1120	100.00%	0.00%
12-Jan	100.00%	0.00%	421	162	261	0.01%	100.00%	0.00%	4095	100.00%	0.00%	4095	100.00%	0.00%	4095	100.00%	0.00%	540	100.00%	0.00%	540	100.00%	0.00%	540	100.00%	0.00%
13-Jan	100.00%	0.00%	432	123	177	0.02%	100.00%	0.00%	3546	100.00%	0.00%	3546	100.00%	0.00%	3546	100.00%	0.00%	430	100.00%	0.00%	430	100.00%	0.00%	430	100.00%	0.00%
14-Jan	100.00%	0.00%	456	117	240	0.03%	100.00%	0.00%	3243	100.00%	0.00%	3243	100.00%	0.00%	3243	100.00%	0.00%	400	100.00%	0.00%	400	100.00%	0.00%	400	100.00%	0.00%
15-Jan	100.00%	0.00%	441	124	347	0.01%	100.00%	0.00%	3399	100.00%	0.00%	3399	100.00%	0.00%	3399	100.00%	0.00%	2800	100.00%	0.00%	2800	100.00%	0.00%	2800	100.00%	0.00%
16-Jan	100.00%	0.00%	440	120	295	0.00%	100.00%	0.00%	3466	100.00%	0.00%	3466	100.00%	0.00%	3466	100.00%	0.00%	750	100.00%	0.00%	750	100.00%	0.00%	750	100.00%	0.00%
17-Jan	100.00%	0.00%	499	114	177	0.05%	100.00%	0.00%	3046	100.00%	0.00%	3046	100.00%	0.00%	3046	100.00%	0.00%	600	100.00%	0.00%	600	100.00%	0.00%	600	100.00%	0.00%
18-Jan	100.00%	0.00%	463	110	152	0.03%	100.00%	0.00%	3589	100.00%	0.00%	3589	100.00%	0.00%	3589	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%
19-Jan	100.00%	0.00%	443	131	249	0.00%	100.00%	0.00%	3731	100.00%	0.00%	3731	100.00%	0.00%	3731	100.00%	0.00%	1210	100.00%	0.00%	1210	100.00%	0.00%	1210	100.00%	0.00%
20-Jan	100.00%	0.00%	451	126	311	0.02%	100.00%	0.00%	3573	100.00%	0.00%	3573	100.00%	0.00%	3573	100.00%	0.00%	590	100.00%	0.00%	590	100.00%	0.00%	590	100.00%	0.00%
21-Jan	100.00%	0.00%	470	151	244	0.04%	100.00%	0.00%	3336	100.00%	0.00%	3336	100.00%	0.00%	3336	100.00%	0.00%	530	100.00%	0.00%	530	100.00%	0.00%	530	100.00%	0.00%
22-Jan	100.00%	0.00%	494	134	227	0.02%	100.00%	0.00%	2929	100.00%	0.00%	2929	100.00%	0.00%	2929	100.00%	0.00%	270	100.00%	0.00%	270	100.00%	0.00%	270	100.00%	0.00%
23-Jan	100.00%	0.00%	536	123	249	0.03%	100.00%	0.00%	2049	100.00%	0.00%	2049	100.00%	0.00%	2049	100.00%	0.00%	320	100.00%	0.00%	320	100.00%	0.00%	320	100.00%	0.00%
24-Jan	100.00%	0.00%	467	135	193	0.03%	100.00%	0.00%	2151	100.00%	0.00%	2151	100.00%	0.00%	2151	100.00%	0.00%	320	100.00%	0.00%	320	100.00%	0.00%	320	100.00%	0.00%
25-Jan	100.00%	0.00%	436	129	195	0.02%	100.00%	0.00%	2646	100.00%	0.00%	2646	100.00%	0.00%	2646	100.00%	0.00%	380	100.00%	0.00%	380	100.00%	0.00%	380	100.00%	0.00%
26-Jan	99.92%	0.08%	472	139	211	0.05%	100.00%	0.00%	2795	100.00%	0.00%	2795	99.92%	0.08%	2795	100.00%	0.00%	950	100.00%	0.00%	950	100.00%	0.00%	950	100.00%	0.00%
27-Jan	100.00%	0.00%	606	141	266	0.02%	100.00%	0.00%	3432	100.00%	0.00%	3432	100.00%	0.00%	3432	100.00%	0.00%	380	100.00%	0.00%	380	100.00%	0.00%	380	100.00%	0.00%
28-Jan	100.00%	0.00%	621	146	168	0.00%	100.00%	0.00%	2889	100.00%	0.00%	2889	100.00%	0.00%	2889	100.00%	0.00%	570	100.00%	0.00%	570	100.00%	0.00%	570	100.00%	0.00%
29-Jan	100.00%	0.00%	567	135	174	0.00%	100.00%	0.00%	4193	100.00%	0.00%	4193	100.00%	0.00%	4193	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%
30-Jan	100.00%	0.00%	634	157	183	0.02%	100.00%	0.00%	2813	100.00%	0.00%	2813	100.00%	0.00%	2813	100.00%	0.00%	260	100.00%	0.00%	260	100.00%	0.00%	260	100.00%	0.00%
31-Jan	100.00%	0.00%	589	127	186	0.01%	100.00%	0.00%	2957	100.00%	0.00%	2957	100.00%	0.00%	2957	100.00%	0.00%	350	100.00%	0.00%	350	100.00%	0.00%	350	100.00%	0.00%
01-Feb	100.00%	0.00%	589	126	185	0.01%	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	610	100.00%	0.00%	610	100.00%	0.00%	610	100.00%	0.00%
02-Feb	100.00%	0.00%	573	132	166	0.02%	100.00%	0.00%	3057	100.00%	0.00%	3057	100.00%	0.00%	3057	100.00%	0.00%	560	100.00%	0.00%	560	100.00%	0.00%	560	100.00%	0.00%
03-Feb	100.00%	0.00%	582	124	162	0.01%	100.00%	0.00%	3076	100.00%	0.00%	3076	100.00%	0.00%	3076	100.00%	0.00%	810	100.00%	0.00%	810	100.00%	0.00%	810	100.00%	0.00%
04-Feb	99.86%	0.14%	659	122	172	0.04%	100.00%	0.00%	3766	100.00%	0.00%	3766	100.00%	0.00%	3766	99.86%	0.14%	720	99.86%	0.14%	720	100.00%	0.00%	720	100.00%	0.00%
05-Feb	100.00%	0.00%	743	134	244	0.02%	100.00%	0.00%	3916	100.00%	0.00%	3916	100.00%	0.00%	3916	100.00%	0.00%	350	100.00%	0.00%	350	100.00%	0.00%	350	100.00%	0.00%
06-Feb	100.00%	0.00%	634	122	212	0.00%	100.00%	0.00%	2870	100.00%	0.00%	2870	100.00%	0.00%	2870	100.00%	0.00%	260	100.00%	0.00%	260	100.00%	0.00%	260	100.00%	0.00%
07-Feb	100.00%	0.00%	619	126	170	0.01%	100.00%	0.00%	3178	100.00%	0.00%	3178	100.00%	0.00%	3178	100.00%	0.00%	670	100.00%	0.00%	670	100.00%	0.00%	670	100.00%	0.00%
08-Feb	100.00%	0.00%	544	136	202	0.01%	100.00%	0.00%	3022	100.00%	0.00%	3022	100.00%	0.00%												

09-Mar	100.00%	0.00%	462	143	620	0.01%	100.00%	0.00%	2418	100.00%	0.00%	2418	100.00%	0.00%	2418	100.00%	0.00%		100.00%	0.00%	
10-Mar	100.00%	0.00%	459	130	406	0.02%	100.00%	0.00%	2534	100.00%	0.00%	2534	100.00%	0.00%	2534	100.00%	0.00%		100.00%	0.00%	
11-Mar	99.86%	0.14%	467	125	211	0.02%	100.00%	0.00%	3518	100.00%	0.00%	3518	100.00%	0.00%	3518	99.86%	0.14%		99.86%	0.14%	
12-Mar	100.00%	0.00%	568	123	371	0.01%	100.00%	0.00%	3355	100.00%	0.00%	3355	100.00%	0.00%	3355	100.00%	0.00%		100.00%	0.00%	
13-Mar	100.00%	0.00%	521	157	338	0.01%	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%		100.00%	0.00%	
14-Mar	100.00%	0.00%	481	134	160	0.02%	100.00%	0.00%	2603	100.00%	0.00%	2603	100.00%	0.00%	2603	100.00%	0.00%		100.00%	0.00%	
15-Mar	100.00%	0.00%	672	125	202	0.05%	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%		100.00%	0.00%	
16-Mar	100.00%	0.00%	636	140	213	0.09%	100.00%	0.00%	2590	100.00%	0.00%	2590	100.00%	0.00%	2590	100.00%	0.00%		100.00%	0.00%	
17-Mar	100.00%	0.00%	593	134	198	0.03%	100.00%	0.00%	2298	100.00%	0.00%	2298	100.00%	0.00%	2298	100.00%	0.00%		100.00%	0.00%	
18-Mar	100.00%	0.00%	532	132	193	0.05%	100.00%	0.00%	1932	100.00%	0.00%	1932	100.00%	0.00%	1932	100.00%	0.00%		100.00%	0.00%	
19-Mar	100.00%	0.00%	654	126	248	0.04%	100.00%	0.00%	2346	100.00%	0.00%	2346	100.00%	0.00%	2346	100.00%	0.00%		100.00%	0.00%	
20-Mar	100.00%	0.00%	537	141	402	0.03%	100.00%	0.00%	2299	100.00%	0.00%	2299	100.00%	0.00%	2299	100.00%	0.00%		100.00%	0.00%	
21-Mar	100.00%	0.00%	446	144	185	0.05%	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%		100.00%	0.00%	
22-Mar	100.00%	0.00%	483	156	169	0.05%	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%		100.00%	0.00%	
23-Mar	100.00%	0.00%	475	128	215	0.02%	100.00%	0.00%	2526	100.00%	0.00%	2526	100.00%	0.00%	2526	100.00%	0.00%		100.00%	0.00%	
24-Mar	100.00%	0.00%	474	127	414	0.05%	100.00%	0.00%	2384	100.00%	0.00%	2384	100.00%	0.00%	2384	100.00%	0.00%		100.00%	0.00%	
25-Mar	96.92%	3.08%	533	129	249	0.03%	96.92%	3.08%	3051	100.00%	0.00%	3051	97.25%	2.75%	3051	100.00%	0.00%		100.00%	0.00%	
26-Mar	100.00%	0.00%	549	131	451	0.04%	100.00%	0.00%	2947	100.00%	0.00%	2947	100.00%	0.00%	2947	100.00%	0.00%		100.00%	0.00%	
27-Mar	100.00%	0.00%	605	117	294	0.11%	100.00%	0.00%	2314	100.00%	0.00%	2314	100.00%	0.00%	2314	100.00%	0.00%		100.00%	0.00%	
28-Mar	100.00%	0.00%	465	128	245	0.03%	100.00%	0.00%	2371	100.00%	0.00%	2371	100.00%	0.00%	2371	100.00%	0.00%		100.00%	0.00%	
29-Mar	100.00%	0.00%	492	120	192	0.04%	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%		100.00%	0.00%	
30-Mar	100.00%	0.00%	467	119	231	0.03%	100.00%	0.00%	2480	100.00%	0.00%	2480	100.00%	0.00%	2480	100.00%	0.00%		100.00%	0.00%	
31-Mar	100.00%	0.00%	439	118	269	0.01%	100.00%	0.00%	3878	100.00%	0.00%	3878	100.00%	0.00%	3878	100.00%	0.00%		100.00%	0.00%	