

Date	Dedicated interface				Internet Banking GB				Internet Banking NI				Mobile Banking NI				Internet Business Banking NI				Internet Business Banking GB						
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		
	Uptime (%)	Downtime (%)	Dedicated interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface			
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)																			Response (milliseconds)	Response (milliseconds)	Response (milliseconds)
Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	
01-Apr	100.00%	0.00%	160	124	148	0.28%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	120
02-Apr	100.00%	0.00%	179	130	139	0.22%	100.00%	0.00%	220	100.00%	0.00%	220	99.93%	0.07%	220	99.93%	0.07%	220	99.93%	0.07%	157	99.93%	0.07%	157	99.93%	0.07%	157
03-Apr	100.00%	0.00%	191	143	138	0.10%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	147
04-Apr	100.00%	0.00%	154	132	153	0.10%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146
05-Apr	100.00%	0.00%	146	130	148	0.12%	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	242	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142
06-Apr	100.00%	0.00%	143	137	183	0.20%	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	240	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%	119
07-Apr	100.00%	0.00%	176	122	151	0.22%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	191	91.67%	8.33%	113	91.67%	8.33%	113	91.67%	8.33%	113	91.67%	8.33%	113
08-Apr	100.00%	0.00%	166	129	146	0.14%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	135
09-Apr	100.00%	0.00%	151	140	158	0.13%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142
10-Apr	100.00%	0.00%	171	229	233	0.10%	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	204	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143
11-Apr	100.00%	0.00%	470	161	174	0.19%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	144	100.00%	0.00%	144	100.00%	0.00%	144
12-Apr	100.00%	0.00%	197	124	138	0.15%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143
13-Apr	100.00%	0.00%	160	123	134	0.20%	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	225	100.00%	0.00%	117	100.00%	0.00%	117	100.00%	0.00%	117
14-Apr	100.00%	0.00%	151	118	142	0.25%	100.00%	0.00%	699	100.00%	0.00%	699	100.00%	0.00%	699	100.00%	0.00%	699	100.00%	0.00%	110	100.00%	0.00%	110	100.00%	0.00%	110
15-Apr	100.00%	0.00%	153	134	154	0.15%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	127
16-Apr	100.00%	0.00%	165	147	150	0.14%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	137
17-Apr	100.00%	0.00%	177	132	138	0.16%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	136
18-Apr	100.00%	0.00%	163	128	207	0.15%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145
19-Apr	100.00%	0.00%	196	136	159	0.15%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	207	95.83%	4.17%	144	95.83%	4.17%	144	95.83%	4.17%	144	95.83%	4.17%	144
20-Apr	100.00%	0.00%	157	121	138	0.25%	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	212	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%	129
21-Apr	100.00%	0.00%	150	125	303	0.30%	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	124
22-Apr	100.00%	0.00%	168	123	202	0.18%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142
23-Apr	100.00%	0.00%	153	140	138	0.23%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	147
24-Apr	100.00%	0.00%	152	135	152	0.15%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143
25-Apr	100.00%	0.00%	165	157	160	0.15%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148
26-Apr	100.00%	0.00%	195	143	160	0.15%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150
27-Apr	100.00%	0.00%	157	125	179	0.16%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131
28-Apr	100.00%	0.00%	150	122	145	0.14%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	202	91.67%	8.33%	116	91.67%	8.33%	116	91.67%	8.33%	116
29-Apr	100.00%	0.00%	146	139	165	0.09%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	137
30-Apr	100.00%	0.00%	147	141	153	0.10%	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	219	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150
01-May	100.00%	0.00%	178	144	153	0.12%	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	217	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%	129
02-May	100.00%	0.00%	151	126	169	0.10%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130
03-May	100.00%	0.00%	164	189	176	0.11%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	128
04-May	100.00%	0.00%	142	123	151	0.14%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	107
05-May	100.00%	0.00%	152	118	145	0.15%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	108	100.00%	0.00%	108	100.00%	0.00%	108
06-May	100.00%	0.00%	143	122	150	0.23%	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	191	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115
07-May	100.00%	0.00%	150	123	144	0.10%	100.00%	0.00%	195	100.00%	0.00%	195	100.00%	0.00%	195	100.00%	0.00%	195	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115
08-May	100.00%	0.00%	146	128	157	0.33%	100.00%	0.00%	203	100.00%	0.00%	203	100.00%	0.00%	203	100.00%	0.00%	203	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126
09-May	100.00%	0.00%	150	142	182	0.00%	100.00%	0.00%	204																		

26-May	100.00%	0.00%	151	129	174	0.01%	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	196	100.00%	0.00%	120	100.00%	0.00%	120
27-May	100.00%	0.00%	146	127	183	0.03%	100.00%	0.00%	201	100.00%	0.00%	201	100.00%	0.00%	201	100.00%	0.00%	129	100.00%	0.00%	129
28-May	100.00%	0.00%	145	124	181	0.00%	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	198	100.00%	0.00%	121	100.00%	0.00%	121
29-May	100.00%	0.00%	149	126	163	0.00%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	123	100.00%	0.00%	123
30-May	100.00%	0.00%	154	126	205	0.01%	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	207	100.00%	0.00%	128	100.00%	0.00%	128
31-May	100.00%	0.00%	158	182	161	0.00%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	129	100.00%	0.00%	129
01-Jun	100.00%	0.00%	144	124	152	0.00%	100.00%	0.00%	226	100.00%	0.00%	226	100.00%	0.00%	226	100.00%	0.00%	75	100.00%	0.00%	75
02-Jun	100.00%	0.00%	141	120	164	0.00%	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	194	100.00%	0.00%	101	100.00%	0.00%	101
06-Jun	100.00%	0.00%	140	122	154	0.00%	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	190	100.00%	0.00%	111	100.00%	0.00%	111
04-Jun	100.00%	0.00%	172	126	142	0.02%	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	206	100.00%	0.00%	202	100.00%	0.00%	202
05-Jun	100.00%	0.00%	150	133	163	0.01%	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	210	100.00%	0.00%	144	100.00%	0.00%	144
06-Jun	100.00%	0.00%	142	146	146	0.00%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	139	100.00%	0.00%	139
07-Jun	100.00%	0.00%	144	124	150	0.00%	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	142	100.00%	0.00%	142
08-Jun	100.00%	0.00%	153	120	187	0.00%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	61	100.00%	0.00%	61
09-Jun	100.00%	0.00%	159	168	192	0.17%	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	200	100.00%	0.00%	123	100.00%	0.00%	123
10-Jun	100.00%	0.00%	212	130	156	0.00%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	129	100.00%	0.00%	129
11-Jun	100.00%	0.00%	151	132	149	0.11%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	122	100.00%	0.00%	122
12-Jun	100.00%	0.00%	167	124	248	0.18%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	124	100.00%	0.00%	124
13-Jun	100.00%	0.00%	147	130	149	0.02%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	127	100.00%	0.00%	127
14-Jun	100.00%	0.00%	135	125	154	0.00%	100.00%	0.00%	230	100.00%	0.00%	230	100.00%	0.00%	230	100.00%	0.00%	135	100.00%	0.00%	135
15-Jun	100.00%	0.00%	140	120	185	0.00%	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	211	100.00%	0.00%	59	100.00%	0.00%	59
16-Jun	100.00%	0.00%	144	121	175	0.00%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	107	100.00%	0.00%	107
17-Jun	100.00%	0.00%	142	119	196	0.01%	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%	127	100.00%	0.00%	127
18-Jun	100.00%	0.00%	140	124	154	0.02%	100.00%	0.00%	224	100.00%	0.00%	224	100.00%	0.00%	224	100.00%	0.00%	124	100.00%	0.00%	124
19-Jun	100.00%	0.00%	133	117	148	0.01%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	132	100.00%	0.00%	132
20-Jun	100.00%	0.00%	136	149	252	0.00%	98.84%	1.16%	212	98.84%	1.16%	212	100.00%	0.00%	212	100.00%	0.00%	142	100.00%	0.00%	142
21-Jun	100.00%	0.00%	226	135	193	0.01%	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	215	100.00%	0.00%	141	100.00%	0.00%	141
22-Jun	100.00%	0.00%	144	127	167	0.00%	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	220	100.00%	0.00%	62	100.00%	0.00%	62
23-Jun	100.00%	0.00%	151	124	164	0.01%	100.00%	0.00%	192	100.00%	0.00%	192	100.00%	0.00%	192	100.00%	0.00%	118	100.00%	0.00%	118
24-Jun	100.00%	0.00%	163	137	149	0.00%	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	202	100.00%	0.00%	134	100.00%	0.00%	134
25-Jun	100.00%	0.00%	160	141	172	0.00%	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	209	100.00%	0.00%	137	100.00%	0.00%	137
26-Jun	100.00%	0.00%	149	139	186	0.01%	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	218	100.00%	0.00%	920	100.00%	0.00%	920
27-Jun	100.00%	0.00%	147	148	228	0.01%	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	208	100.00%	0.00%	153	100.00%	0.00%	153
28-Jun	100.00%	0.00%	157	146	194	0.01%	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	213	100.00%	0.00%	136	100.00%	0.00%	136
29-Jun	100.00%	0.00%	153	132	249	0.01%	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	227	100.00%	0.00%	67	100.00%	0.00%	67
30-Jun	100.00%	0.00%	212	167	191	0.00%	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	193	100.00%	0.00%	111	100.00%	0.00%	111