

Dedicated Interface							Internet Banking GB			Internet Banking NI			Mobile Banking NI			Internet business banking NI			Internet Busines Banking GB		
Date	Availability Statistics		Performance Statistics				Availability Statistics		Performance statistics	Availability Statistics		Performance statistics	Availability Statistics		Performance statistics	Availability Statistics		Performance statistics	Availability Statistics		Performance statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PIS P Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)			Response (millisecs)			Response (millisecs)			Response (millisecs)
01-Apr	99.99%	0.01%	242	117	222	0.06%	100.00%	0.00%	2533	100.00%	0.00%	2533	100.00%	0.00%	2533	100.00%	0.00%	369	100.00%	0.00%	369
02-Apr	100.00%	0.00%	271	110	270	0.04%	100.00%	0.00%	2160	100.00%	0.00%	2160	100.00%	0.00%	2160	100.00%	0.00%	571	100.00%	0.00%	571
03-Apr	100.00%	0.00%	181	112	179	0.01%	100.00%	0.00%	2248	100.00%	0.00%	2248	100.00%	0.00%	2248	100.00%	0.00%	459	100.00%	0.00%	459
04-Apr	99.99%	0.01%	306	116	160	0.10%	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	600	100.00%	0.00%	600
05-Apr	100.00%	0.00%	177	124	151	0.05%	100.00%	0.00%	2293	100.00%	0.00%	2293	100.00%	0.00%	2293	100.00%	0.00%	417	100.00%	0.00%	417
06-Apr	99.99%	0.01%	2467	120	160	0.21%	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	515	100.00%	0.00%	515
07-Apr	100.00%	0.00%	267	117	178	0.05%	100.00%	0.00%	2357	100.00%	0.00%	2357	100.00%	0.00%	2357	100.00%	0.00%	500	100.00%	0.00%	500
08-Apr	100.00%	0.00%	229	111	169	0.02%	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	1000	100.00%	0.00%	1000
09-Apr	100.00%	0.00%	202	127	286	0.04%	100.00%	0.00%	2121	100.00%	0.00%	2121	100.00%	0.00%	2121	100.00%	0.00%	422	100.00%	0.00%	422
10-Apr	100.00%	0.00%	168	131	200	0.01%	100.00%	0.00%	2141	100.00%	0.00%	2141	100.00%	0.00%	2141	100.00%	0.00%	500	100.00%	0.00%	500
11-Apr	100.00%	0.00%	157	123	170	0.00%	100.00%	0.00%	2240	100.00%	0.00%	2240	100.00%	0.00%	2240	100.00%	0.00%	559	100.00%	0.00%	559
12-Apr	99.99%	0.01%	256	131	160	0.05%	100.00%	0.00%	2570	100.00%	0.00%	2570	100.00%	0.00%	2570	100.00%	0.00%	405	100.00%	0.00%	405
13-Apr	99.99%	0.01%	241	110	143	0.06%	100.00%	0.00%	2276	100.00%	0.00%	2276	100.00%	0.00%	2276	100.00%	0.00%	591	100.00%	0.00%	591
14-Apr	91.08%	8.92%	173	117	155	0.01%	91.08%	8.92%	2236	91.08%	8.92%	2236	91.08%	8.92%	2236	100.00%	0.00%	600	100.00%	0.00%	600
15-Apr	99.99%	0.01%	303	118	175	0.06%	100.00%	0.00%	2216	100.00%	0.00%	2216	100.00%	0.00%	2216	100.00%	0.00%	750	100.00%	0.00%	750
16-Apr	100.00%	0.00%	162	114	170	0.00%	100.00%	0.00%	2269	100.00%	0.00%	2269	100.00%	0.00%	2269	100.00%	0.00%	500	100.00%	0.00%	500
17-Apr	100.00%	0.00%	284	113	148	0.06%	100.00%	0.00%	2188	100.00%	0.00%	2188	100.00%	0.00%	2188	100.00%	0.00%	435	100.00%	0.00%	435
18-Apr	100.00%	0.00%	156	115	167	0.00%	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%	308	100.00%	0.00%	308
19-Apr	100.00%	0.00%	207	117	135	0.05%	100.00%	0.00%	2252	100.00%	0.00%	2252	100.00%	0.00%	2252	100.00%	0.00%	583	100.00%	0.00%	583
20-Apr	99.99%	0.01%	338	111	170	0.05%	100.00%	0.00%	2271	100.00%	0.00%	2271	100.00%	0.00%	2271	100.00%	0.00%	333	100.00%	0.00%	333
21-Apr	100.00%	0.00%	230	114	169	0.03%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	563	100.00%	0.00%	563
22-Apr	100.00%	0.00%	222	112	196	0.01%	100.00%	0.00%	2564	100.00%	0.00%	2564	100.00%	0.00%	2564	100.00%	0.00%	588	100.00%	0.00%	588
23-Apr	100.00%	0.00%	166	108	194	0.06%	100.00%	0.00%	2106	100.00%	0.00%	2106	100.00%	0.00%	2106	100.00%	0.00%	1196	100.00%	0.00%	1196
24-Apr	99.99%	0.01%	274	111	191	0.07%	100.00%	0.00%	2219	100.00%	0.00%	2219	100.00%	0.00%	2219	100.00%	0.00%	389	100.00%	0.00%	389
25-Apr	100.00%	0.00%	156	111	176	0.00%	100.00%	0.00%	2546	100.00%	0.00%	2546	100.00%	0.00%	2546	100.00%	0.00%	476	100.00%	0.00%	476
26-Apr	100.00%	0.00%	287	114	197	0.00%	100.00%	0.00%	2318	100.00%	0.00%	2318	100.00%	0.00%	2318	100.00%	0.00%	484	100.00%	0.00%	484
27-Apr	100.00%	0.00%	162	113	156	0.01%	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	333	100.00%	0.00%	333
28-Apr	100.00%	0.00%	170	123	193	0.01%	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	500	100.00%	0.00%	500
29-Apr	100.00%	0.00%	190	101	241	0.00%	100.00%	0.00%	2494	100.00%	0.00%	2494	100.00%	0.00%	2494	100.00%	0.00%	500	100.00%	0.00%	500
30-Apr	100.00%	0.00%	162	106	257	0.00%	100.00%	0.00%	2169	100.00%	0.00%	2169	100.00%	0.00%	2169	100.00%	0.00%	500	100.00%	0.00%	500
01-May	100.00%	0.00%	154	115	184	0.00%	100.00%	0.00%	2141	100.00%	0.00%	2141	100.00%	0.00%	2141	100.00%	0.00%	522	100.00%	0.00%	522
02-May	100.00%	0.00%	155	112	180	0.00%	100.00%	0.00%	2252	100.00%	0.00%	2252	100.00%	0.00%	2252	100.00%	0.00%	391	100.00%	0.00%	391
03-May	100.00%	0.00%	159	120	152	0.01%	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%	476	100.00%	0.00%	476
04-May	100.00%	0.00%	166	115	186	0.00%	100.00%	0.00%	2417	100.00%	0.00%	2417	100.00%	0.00%	2417	100.00%	0.00%	400	100.00%	0.00%	400
05-May	100.00%	0.00%	174	106	163	0.01%	100.00%	0.00%	2285	100.00%	0.00%	2285	100.00%	0.00%	2285	100.00%	0.00%	360	100.00%	0.00%	360
06-May	100.00%	0.00%	211	110	208	0.03%	100.00%	0.00%	2324	100.00%	0.00%	2324	100.00%	0.00%	2324	100.00%	0.00%	489	100.00%	0.00%	489
07-May	100.00%	0.00%	187	105	208	0.00%	100.00%	0.00%	2172	100.00%	0.00%	2172	100.00%	0.00%	2172	100.00%	0.00%	750	100.00%	0.00%	750
08-May	100.00%	0.00%	159	100	184	0.00%	100.00%	0.00%	2345	100.00%	0.00%	2345	100.00%	0.00%	2345	100.00%	0.00%	438	100.00%	0.00%	438
09-May	99.99%	0.01%	219	119	201	0.03%	100.00%	0.00%	2307	100.00%	0.00%	2307	100.00%	0.00%	2307	100.00%	0.00%	313	100.00%	0.00%	313
10-May	100.00%	0.00%	177	123	177	0.02%	100.00%	0.00%	2304	100.00%	0.00%	2304	100.00%	0.00%	2304	100.00%	0.00%	292	100.00%	0.00%	292
11-May	100.00%	0.00%	160	109	147	0.00%	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	323	100.00%	0.00%	323
12-May	100.00%	0.00%	161	105	171	0.00%	100.00%	0.00%	2322	100.00%	0.00%	2322	100.00%	0.00%	2322	100.00%	0.00%	588	100.00%	0.00%	588
13-May	100.00%	0.00%	155	104	203	0.00%	100.00%	0.00%	2336	100.00%	0.00%	2336	100.00%	0.00%	2336	100.00%	0.00%	500	100.00%	0.00%	500
14-May	100.00%	0.00%	160	107	299	0.01%	100.00%	0.00%	2166	100.00%	0.00%	2166	100.00%	0.00%	2166	100.00%	0.00%	600	100.00%	0.00%	600
15-May	100.00%	0.00%	469	106	178	0.04%	100.00%	0.00%	2233	100.00%	0.00%	2233	100.00%	0.00%	2233	100.00%	0.00%	333	100.00%	0.00%	333
16-May	100.00%	0.00%	168	112	163	0.00%	100.00%	0.00%	2247	100.00%	0.00%	2247	100.00%	0.00%	2247	100.00%	0.00%	385	100.00%	0.00%	385
17-May	100.00%	0.00%	185	106	154	0.02%	100.00%	0.00%	2255	100.00%	0.00%	2255	100.00%	0.00%	2255	100.00%	0.00%	333	100.00%	0.00%	333

18-May	100.00%	0.00%	212	108	182	0.03%	100.00%	0.00%	2263	100.00%	0.00%	2263	100.00%	0.00%	2263	100.00%	0.00%	500	100.00%	0.00%	500
19-May	96.92%	3.08%	184	113	186	0.02%	100.00%	0.00%	2253	100.00%	0.00%	2253	100.00%	0.00%	2253	96.92%	3.08%	296	96.92%	3.08%	296
20-May	100.00%	0.00%	198	111	178	0.02%	100.00%	0.00%	2344	100.00%	0.00%	2344	100.00%	0.00%	2344	100.00%	0.00%	667	100.00%	0.00%	667
21-May	100.00%	0.00%	160	105	237	0.00%	100.00%	0.00%	2100	100.00%	0.00%	2100	100.00%	0.00%	2100	100.00%	0.00%	1000	100.00%	0.00%	1000
22-May	100.00%	0.00%	196	110	171	0.03%	100.00%	0.00%	2164	100.00%	0.00%	2164	100.00%	0.00%	2164	100.00%	0.00%	333	100.00%	0.00%	333
23-May	100.00%	0.00%	156	108	180	0.00%	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	500	100.00%	0.00%	500
24-May	100.00%	0.00%	168	213	200	0.02%	100.00%	0.00%	2288	100.00%	0.00%	2288	100.00%	0.00%	2288	100.00%	0.00%	375	100.00%	0.00%	375
25-May	100.00%	0.00%	181	111	224	0.00%	100.00%	0.00%	2280	100.00%	0.00%	2280	100.00%	0.00%	2280	100.00%	0.00%	409	100.00%	0.00%	409
26-May	100.00%	0.00%	166	137	195	0.01%	100.00%	0.00%	2280	100.00%	0.00%	2280	100.00%	0.00%	2280	100.00%	0.00%	429	100.00%	0.00%	429
27-May	100.00%	0.00%	161	114	506	0.00%	100.00%	0.00%	2253	100.00%	0.00%	2253	100.00%	0.00%	2253	100.00%	0.00%	1020	100.00%	0.00%	1020
28-May	100.00%	0.00%	150	111	211	0.01%	100.00%	0.00%	2095	100.00%	0.00%	2095	100.00%	0.00%	2095	100.00%	0.00%	375	100.00%	0.00%	375
29-May	100.00%	0.00%	221	106	568	0.01%	100.00%	0.00%	2161	100.00%	0.00%	2161	100.00%	0.00%	2161	100.00%	0.00%	516	100.00%	0.00%	516
30-May	100.00%	0.00%	226	129	235	0.00%	100.00%	0.00%	2184	100.00%	0.00%	2184	100.00%	0.00%	2184	100.00%	0.00%	571	100.00%	0.00%	571
31-May	100.00%	0.00%	195	116	323	0.02%	100.00%	0.00%	2284	100.00%	0.00%	2284	100.00%	0.00%	2284	100.00%	0.00%	350	100.00%	0.00%	350
01-Jun	100.00%	0.00%	213	115	340	0.03%	100.00%	0.00%	2429	100.00%	0.00%	2429	100.00%	0.00%	2429	100.00%	0.00%	538	100.00%	0.00%	538
02-Jun	100.00%	0.00%	204	117	275	0.02%	100.00%	0.00%	2284	100.00%	0.00%	2284	100.00%	0.00%	2284	100.00%	0.00%	365	100.00%	0.00%	365
03-Jun	100.00%	0.00%	142	117	889	0.01%	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	1006	100.00%	0.00%	1006
04-Jun	100.00%	0.00%	139	111	863	0.00%	100.00%	0.00%	2123	100.00%	0.00%	2123	100.00%	0.00%	2123	100.00%	0.00%	417	100.00%	0.00%	417
05-Jun	100.00%	0.00%	145	158	700	0.02%	100.00%	0.00%	2162	100.00%	0.00%	2162	100.00%	0.00%	2162	100.00%	0.00%	526	100.00%	0.00%	526
06-Jun	99.92%	0.08%	159	136	274	0.02%	100.00%	0.00%	2228	100.00%	0.00%	2228	100.00%	0.00%	2228	99.92%	0.08%	333	99.92%	0.08%	333
07-Jun	100.00%	0.00%	152	129	470	0.00%	100.00%	0.00%	2378	100.00%	0.00%	2378	100.00%	0.00%	2378	100.00%	0.00%	278	100.00%	0.00%	278
08-Jun	100.00%	0.00%	160	121	267	0.01%	100.00%	0.00%	2397	100.00%	0.00%	2397	100.00%	0.00%	2397	100.00%	0.00%	143	100.00%	0.00%	143
09-Jun	100.00%	0.00%	164	119	265	0.00%	100.00%	0.00%	2351	100.00%	0.00%	2351	100.00%	0.00%	2351	100.00%	0.00%	333	100.00%	0.00%	333
10-Jun	100.00%	0.00%	142	128	266	0.01%	100.00%	0.00%	2340	100.00%	0.00%	2340	100.00%	0.00%	2340	100.00%	0.00%	600	100.00%	0.00%	600
11-Jun	100.00%	0.00%	141	124	777	0.00%	100.00%	0.00%	2143	100.00%	0.00%	2143	100.00%	0.00%	2143	100.00%	0.00%	286	100.00%	0.00%	286
12-Jun	100.00%	0.00%	154	113	296	0.00%	100.00%	0.00%	2127	100.00%	0.00%	2127	100.00%	0.00%	2127	100.00%	0.00%	517	100.00%	0.00%	517
13-Jun	96.67%	3.33%	406	119	352	0.01%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	2303	96.67%	3.33%	333	96.67%	3.33%	333
14-Jun	100.00%	0.00%	151	110	217	0.02%	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	2245	100.00%	0.00%	227	100.00%	0.00%	227
15-Jun	100.00%	0.00%	241	120	284	0.00%	100.00%	0.00%	2286	100.00%	0.00%	2286	100.00%	0.00%	2286	100.00%	0.00%	478	100.00%	0.00%	478
16-Jun	99.92%	0.08%	329	147	248	0.00%	100.00%	0.00%	2296	100.00%	0.00%	2296	100.00%	0.00%	2296	99.92%	0.08%	714	99.92%	0.08%	714
17-Jun	100.00%	0.00%	147	122	329	0.00%	100.00%	0.00%	2083	100.00%	0.00%	2083	100.00%	0.00%	2083	100.00%	0.00%	526	100.00%	0.00%	526
18-Jun	100.00%	0.00%	134	113	311	0.00%	100.00%	0.00%	2261	100.00%	0.00%	2261	100.00%	0.00%	2261	100.00%	0.00%	455	100.00%	0.00%	455
19-Jun	99.92%	0.08%	172	118	235	0.00%	99.92%	0.08%	2383	100.00%	0.00%	2383	100.00%	0.00%	2383	100.00%	0.00%	200	100.00%	0.00%	200
20-Jun	100.00%	0.00%	152	111	235	0.01%	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	367	100.00%	0.00%	367
21-Jun	100.00%	0.00%	177	118	239	0.03%	100.00%	0.00%	2326	100.00%	0.00%	2326	100.00%	0.00%	2326	100.00%	0.00%	346	100.00%	0.00%	346
22-Jun	100.00%	0.00%	172	116	395	0.01%	100.00%	0.00%	2395	100.00%	0.00%	2395	100.00%	0.00%	2395	100.00%	0.00%	316	100.00%	0.00%	316
23-Jun	100.00%	0.00%	132	124	190	0.00%	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	357	100.00%	0.00%	357
24-Jun	100.00%	0.00%	142	110	228	0.02%	100.00%	0.00%	2369	100.00%	0.00%	2369	100.00%	0.00%	2369	100.00%	0.00%	375	100.00%	0.00%	375
25-Jun	100.00%	0.00%	155	125	N/A	0.03%	100.00%	0.00%	2117	100.00%	0.00%	2117	100.00%	0.00%	2117	100.00%	0.00%	333	100.00%	0.00%	333
26-Jun	100.00%	0.00%	139	117	252	0.00%	100.00%	0.00%	2196	100.00%	0.00%	2196	100.00%	0.00%	2196	100.00%	0.00%	333	100.00%	0.00%	333
27-Jun	100.00%	0.00%	147	122	178	0.01%	100.00%	0.00%	2273	100.00%	0.00%	2273	100.00%	0.00%	2273	100.00%	0.00%	500	100.00%	0.00%	500
28-Jun	100.00%	0.00%	146	133	197	0.22%	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	630	100.00%	0.00%	630
29-Jun	99.67%	0.33%	131	123	286	0.00%	100.00%	0.00%	2325	100.00%	0.00%	2325	100.00%	0.00%	2325	99.67%	0.33%	425	99.67%	0.33%	425
30-Jun	100.00%	0.00%	134	113	190	0.00%	100.00%	0.00%	2377	100.00%	0.00%	2377	100.00%	0.00%	2377	100.00%	0.00%	110	100.00%	0.00%	110