

Date	Dedicated interface				Internet Banking GB				Internet Banking NI				Mobile Banking NI				Internet Business Banking NI				Internet Business Banking GB			
	Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics	
	Uptime (%)	Downtime (%)	Dedicated interface				Uptime (%)	Downtime (%)	Payment services user interface		Uptime (%)	Downtime (%)	Payment services user interface		Uptime (%)	Downtime (%)	Payment services user interface		Uptime (%)	Downtime (%)	Payment services user interface		Uptime (%)	Downtime (%)
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)	Response (milliseconds)			Response (milliseconds)	Response (milliseconds)										
01-Jan	100.00%	0.00%	221	163	233	0.01%	100.00%	0.00%	1532	100.00%	0.00%	1532	100.00%	0.00%	1532	100.00%	0.00%	125	100.00%	0.00%	125			
02-Jan	100.00%	0.00%	170	147	217	0.00%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	120	100.00%	0.00%	120			
03-Jan	100.00%	0.00%	184	163	187	0.01%	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%	124	100.00%	0.00%	124			
04-Jan	100.00%	0.00%	159	146	274	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	115	100.00%	0.00%	115			
05-Jan	100.00%	0.00%	284	154	173	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	118	100.00%	0.00%	118			
06-Jan	100.00%	0.00%	195	138	172	0.01%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	126	100.00%	0.00%	126			
07-Jan	100.00%	0.00%	206	169	182	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	121	100.00%	0.00%	121			
08-Jan	100.00%	0.00%	169	225	181	0.01%	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	137	100.00%	0.00%	137			
09-Jan	100.00%	0.00%	216	151	159	0.01%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	137	100.00%	0.00%	137			
10-Jan	100.00%	0.00%	193	162	338	0.01%	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	136	100.00%	0.00%	136			
11-Jan	100.00%	0.00%	195	156	455	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	115	100.00%	0.00%	115			
12-Jan	100.00%	0.00%	178	170	237	0.00%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	120	100.00%	0.00%	120			
13-Jan	100.00%	0.00%	237	176	265	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	131	100.00%	0.00%	131			
14-Jan	100.00%	0.00%	183	249	217	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	130	100.00%	0.00%	130			
15-Jan	100.00%	0.00%	169	181	275	0.01%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	136	100.00%	0.00%	136			
16-Jan	100.00%	0.00%	216	153	164	0.01%	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	135	100.00%	0.00%	135			
17-Jan	100.00%	0.00%	190	179	193	0.01%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	58.89%	41.11%	134	58.89%	41.11%	134			
18-Jan	100.00%	0.00%	419	182	216	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	110	100.00%	0.00%	110			
19-Jan	100.00%	0.00%	268	197	227	0.01%	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	116	100.00%	0.00%	116			
20-Jan	100.00%	0.00%	202	254	288	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	130	100.00%	0.00%	130			
21-Jan	100.00%	0.00%	190	204	202	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	127	100.00%	0.00%	127			
22-Jan	100.00%	0.00%	196	198	251	0.01%	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	159	100.00%	0.00%	130	100.00%	0.00%	130			
23-Jan	100.00%	0.00%	198	225	283	0.00%	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	157	100.00%	0.00%	142	100.00%	0.00%	142			
24-Jan	100.00%	0.00%	235	231	399	0.01%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	151	100.00%	0.00%	151			
25-Jan	100.00%	0.00%	223	198	320	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	115	100.00%	0.00%	115			
26-Jan	100.00%	0.00%	194	213	219	0.01%	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	118	100.00%	0.00%	118			
27-Jan	100.00%	0.00%	221	220	332	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	129	100.00%	0.00%	129			
28-Jan	100.00%	0.00%	193	230	372	0.00%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	156	100.00%	0.00%	156			
29-Jan	100.00%	0.00%	220	205	267	0.01%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	140	100.00%	0.00%	140			
30-Jan	100.00%	0.00%	196	183	244	0.00%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	146	100.00%	0.00%	146			
31-Jan	100.00%	0.00%	201	194	212	0.00%	100.00%	0.00%	169	100.00%	0.00%	169	100.00%	0.00%	169	100.00%	0.00%	141	100.00%	0.00%	141			
01-Feb	100.00%	0.00%	243	194	329	0.01%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	121	100.00%	0.00%	121			
02-Feb	100.00%	0.00%	250	186	281	0.01%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	118	100.00%	0.00%	118			
03-Feb	100.00%	0.00%	245	208	493	0.01%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	121	100.00%	0.00%	121			
04-Feb	100.00%	0.00%	212	217	372	0.01%	93.47%	6.53%	430	100.00%	0.00%	430	93.47%	6.53%	430	100.00%	0.00%	136	100.00%	0.00%	136			
05-Feb	100.00%	0.00%	210	251	208	0.01%	100.00%	0.00%	154	100.00%	0.00%	154	100.00%	0.00%	154	100.00%	0.00%	137	100.00%	0.00%	137			
06-Feb	100.00%	0.00%	222	202	303	0.01%	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%	162	100.00%	0.00%	143	100.00%	0.00%	143			
07-Feb	100.00%	0.00%	223	217	225	0.01%	100.00%	0.00%	161	100.00%	0.00%	161	100.00%	0.00%	161	100.00%	0.00%	136	100.00%	0.00%	136			
08-Feb	100.00%	0.00%	232	193	321	0.01%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	121	100.00%	0.00%	121			
09-Feb	100.00%	0.00%	350	301	345	0.01%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	120	100.00%	0.00%	120			
10-Feb	100.00%	0.00%	191	206	222	0.01%	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	136	100.00%	0.00%	136			
11-Feb	100.00%	0.00%	222	222	301	0.01%	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	153	100.00%	0.00%	133	100.00%	0.00%	133			
12-Feb	100.00%	0.00%	187	314	201	0.01%	99.58%	0.42%	160	100.00%	0.00%	160	99.58%	0.42%	160	99.58%	0.42%	139	99.58%	0.42%	139			
13-Feb	100.00%	0.00%	263	242	251	0.01%	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	142	100.00%	0.00%	142			
14-Feb	100.00%	0.00%	259	213	420	0.00%	100.00%	0.00%	158	100.00%	0.00%	158	100.00%	0.00%	158	100.00%	0.00%	129	100.00%	0.00%	129			
15-Feb	100.00%	0.00%	226	197	295	0.01%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	114	100.00%	0.00%	114			
16-Feb	100.00%	0.00%	226	219	284	0.00%	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	117	100.00%	0.00%	117			
17-Feb	100.00%	0.00%	275	232	306	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	129	100.00%	0.00%	129			
18-Feb	100.00%	0.00%	295	436	368	0.00%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	129	100.00%	0.00%	129			
19-Feb	100.00%	0.00%	213	212	206	0.00%	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	151	100.00%	0.00%	130	100.00%	0.00%	130			
20-Feb	100.00%	0.00%	207	185	265	0.00%	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	148	100.00%	0.00%	133	100.00%	0.00%	133			
21-Feb	100.00%	0.00%	290	323	503	0.02%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	128	100.00%	0.00%	128			
22-Feb	100.00%	0.00%	237	193	258	0.10%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	78.82%	21.18%	112	78.82%	21.18%	112			
23-Feb	100.00%	0.00%	227	195	184	0.01%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	116	100.00%	0.00%	116			
24-Feb	100.00%	0.00%	211	359	328	0.01%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	128	100.00%	0.00%	128			
25-Feb	100.00%	0.00%	250	199	289	0.00%	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	164	100.00%	0.00%	133	100.00%	0.00%	133			
26-Feb	100.00%	0.00%	196	307	286	0.00%	100.00%	0.00%	161	100.00%	0.00%	161	100.00%	0.00%	161	100.00%	0.00%	135	100.00%	0.00%	135			
27-Feb	100.00%	0.00%	213	162	207	0																		

16-Mar	100.00%	0.00%	196	239	358	0.01%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	120	100.00%	0.00%	120
17-Mar	100.00%	0.00%	213	193	378	0.01%	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	152	100.00%	0.00%	109	100.00%	0.00%	109
18-Mar	100.00%	0.00%	210	197	253	0.01%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	135	100.00%	0.00%	135
19-Mar	100.00%	0.00%	185	177	425	0.02%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	75.00%	25.00%	159	75.00%	25.00%	159
20-Mar	100.00%	0.00%	238	150	317	0.08%	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	150	100.00%	0.00%	35	100.00%	0.00%	35
21-Mar	100.00%	0.00%	223	184	322	0.04%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	110	100.00%	0.00%	110
22-Mar	100.00%	0.00%	175	197	280	3.80%	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	173	100.00%	0.00%	101	100.00%	0.00%	101
23-Mar	100.00%	0.00%	184	179	229	0.47%	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	175	100.00%	0.00%	127	100.00%	0.00%	127
24-Mar	100.00%	0.00%	185	271	368	0.01%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	134	100.00%	0.00%	134
25-Mar	100.00%	0.00%	282	478	339	0.00%	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	147	100.00%	0.00%	147
26-Mar	100.00%	0.00%	181	225	301	0.01%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	147	100.00%	0.00%	147
27-Mar	100.00%	0.00%	209	210	322	0.20%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	143	100.00%	0.00%	143
28-Mar	100.00%	0.00%	207	217	330	0.08%	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	135	100.00%	0.00%	113	100.00%	0.00%	113
29-Mar	100.00%	0.00%	220	218	388	0.67%	100.00%	0.00%	128	100.00%	0.00%	128	100.00%	0.00%	128	91.67%	8.33%	108	91.67%	8.33%	108
30-Mar	100.00%	0.00%	325	642	414	0.09%	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	131	100.00%	0.00%	135	100.00%	0.00%	135
31-Mar	100.00%	0.00%	218	436	312	0.04%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	137	100.00%	0.00%	137