

Date	Dedicated interface						Internet Banking GB			Internet Banking NI			Mobile Banking NI			Internet Business Banking NI			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
			Dedicated Interface																		
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Payment services user interface			Response (milliseconds)			Payment services user interface			Response (milliseconds)			Payment services user interface
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)					
01-Apr	100.00%	0.00%	375	204	200	0.01%	100.00%	0.00%	163	100.00%	0.00%	163	100.00%	0.00%	163	87.50%	12.50%	134	87.50%	12.50%	134
02-Apr	100.00%	0.00%	226	199	184	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	83.33%	16.67%	137	83.33%	16.67%	137
03-Apr	100.00%	0.00%	211	145	183	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	142	100.00%	0.00%	142
04-Apr	100.00%	0.00%	192	166	255	0.01%	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	122	100.00%	0.00%	122
05-Apr	100.00%	0.00%	189	156	232	0.01%	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	113	100.00%	0.00%	113
06-Apr	100.00%	0.00%	213	156	272	0.01%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	113	100.00%	0.00%	113
07-Apr	100.00%	0.00%	238	181	181	0.01%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	114	100.00%	0.00%	114
08-Apr	100.00%	0.00%	236	403	186	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	134	100.00%	0.00%	134
09-Apr	100.00%	0.00%	226	262	227	0.01%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	132	100.00%	0.00%	132
10-Apr	100.00%	0.00%	228	153	175	0.01%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	137	100.00%	0.00%	137
11-Apr	100.00%	0.00%	179	155	193	0.01%	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	146	100.00%	0.00%	133	100.00%	0.00%	133
12-Apr	100.00%	0.00%	236	141	209	0.01%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	113	100.00%	0.00%	113
13-Apr	100.00%	0.00%	232	698	229	0.01%	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	130	100.00%	0.00%	129	100.00%	0.00%	129
14-Apr	100.00%	0.00%	223	249	227	0.02%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	125	100.00%	0.00%	125
15-Apr	100.00%	0.00%	182	328	166	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	130	100.00%	0.00%	130
16-Apr	100.00%	0.00%	241	312	183	0.02%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	136	100.00%	0.00%	136
17-Apr	100.00%	0.00%	232	293	180	0.01%	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	140	100.00%	0.00%	134	100.00%	0.00%	134
18-Apr	100.00%	0.00%	217	188	247	0.04%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	131	100.00%	0.00%	131
19-Apr	100.00%	0.00%	249	227	218	0.02%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	111	100.00%	0.00%	111
20-Apr	100.00%	0.00%	346	170	186	0.01%	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%	139	100.00%	0.00%	139
21-Apr	100.00%	0.00%	297	274	209	0.01%	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	137	100.00%	0.00%	129	100.00%	0.00%	129
22-Apr	100.00%	0.00%	313	522	235	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	127	100.00%	0.00%	127
23-Apr	100.00%	0.00%	214	349	314	0.00%	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	142	100.00%	0.00%	135	100.00%	0.00%	135
24-Apr	100.00%	0.00%	213	211	185	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	95.90%	4.10%	138	95.90%	4.10%	138
25-Apr	100.00%	0.00%	279	173	288	0.02%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	131	100.00%	0.00%	131
26-Apr	100.00%	0.00%	214	186	260	0.02%	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	121	100.00%	0.00%	121
27-Apr	100.00%	0.00%	258	622	190	0.01%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	121	100.00%	0.00%	121
28-Apr	100.00%	0.00%	245	472	442	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	131	100.00%	0.00%	131
29-Apr	100.00%	0.00%	298	367	220	0.01%	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	143	100.00%	0.00%	135	100.00%	0.00%	135
30-Apr	100.00%	0.00%	178	284	348	0.01%	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	145	100.00%	0.00%	137	100.00%	0.00%	137
01-May	100.00%	0.00%	194	272	335	0.01%	100.00%	0.00%	172	100.00%	0.00%	172	100.00%	0.00%	172	100.00%	0.00%	146	100.00%	0.00%	146
02-May	100.00%	0.00%	192	164	376	0.01%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	132	100.00%	0.00%	132
03-May	100.00%	0.00%	308	171	260	0.01%	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	124	100.00%	0.00%	113	100.00%	0.00%	113
04-May	100.00%	0.00%	220	224	418	0.01%	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	127	100.00%	0.00%	115	100.00%	0.00%	115
05-May	100.00%	0.00%	252	202	172	0.02%	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	134	100.00%	0.00%	120	100.00%	0.00%	120
06-May	100.00%	0.00%	188	263	254	0.01%	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	141	100.00%	0.00%	134	100.00%	0.00%	134
07-May	100.00%	0.00%	249	149	805	0.01%	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	134	100.00%	0.00%	134
08-May	100.00%	0.00%	263	213	213	0.01%	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	147	100.00%	0.00%	135	100.00%	0.00%	135
09-May	100.00%	0.00%	230	161	410	0.01%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	132	100.00%	0.00%	132
10-May	100.00%	0.00%	191	155	240	0.01%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	116	100.00%	0.00%	116
11-May	100.00%	0.00%	198	343	185	0.02%	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	133	100.00%	0.00%	132	100.00%	0.00%	132
12-May	100.00%	0.00%	171	169	203	0.01%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	126	100.00%	0.00%	126
13-May	100.00%	0.00%	232	277	285	0.01%	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	138	100.00%	0.00%	131	100.00%	0.00%	131
14-May	100.00%	0.00%	264	211	191	0.00%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	131	100.00%	0.00%	131
15-May	100.00%	0.00%	273	182	367	0.01%	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	139	100.00%	0.00%	134	100.00%	0.00%	134
16-May	100.00%	0.00%	363	219	764	0.03%	87.92%	12.08%	149	100.00%	0.00%	149	100.00%	0.00%	149	100.00%	0.00%	131	100.00%	0.00%	131
17-May	100.00%	0.00%	231	218	459	0.01%	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%	122	100.00%	0.00%	133	100.00%	0.00%	133
18-May	100.00%	0.00%	362	387	193	0.02%	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%	129	100.00%	0.00%	115	100.00%	0.00%	115
19-May	100.00%	0.00%	280	214	270	0.01%	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	155	100.00%	0.00%	126	100.00%	0.00%	126
20-May	100.00%	0.00%	278	269	234	0.01%	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%	180	100.00%	0.00%	128	100.00%	0.00%	128

04-Jun	100.00%	0.00%	228	145	203	0.01%	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	132	100.00%	0.00%	134	100.00%	0.00%	134
05-Jun	100.00%	0.00%	150	164	168	0.00%	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	136	100.00%	0.00%	138	100.00%	0.00%	138
06-Jun	100.00%	0.00%	145	156	247	0.01%	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	174	100.00%	0.00%	135	100.00%	0.00%	135
07-Jun	100.00%	0.00%	183	161	278	0.09%	100.00%	0.00%	109	100.00%	0.00%	109	100.00%	0.00%	109	75.00%	25.00%	120	75.00%	25.00%	120
08-Jun	100.00%	0.00%	177	146	206	0.00%	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	120	100.00%	0.00%	120
09-Jun	100.00%	0.00%	144	145	180	0.01%	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	128	100.00%	0.00%	128
10-Jun	100.00%	0.00%	177	172	196	0.01%	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	129	100.00%	0.00%	129
11-Jun	100.00%	0.00%	184	174	191	0.01%	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	131	100.00%	0.00%	131
12-Jun	100.00%	0.00%	159	166	186	0.01%	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	136	100.00%	0.00%	136
13-Jun	100.00%	0.00%	171	138	343	0.00%	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%	119	100.00%	0.00%	141	100.00%	0.00%	141
14-Jun	100.00%	0.00%	187	149	369	0.01%	100.00%	0.00%	103	100.00%	0.00%	103	100.00%	0.00%	103	100.00%	0.00%	114	100.00%	0.00%	114
15-Jun	100.00%	0.00%	170	147	231	0.01%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	117	100.00%	0.00%	117
16-Jun	100.00%	0.00%	159	147	208	0.01%	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	124	100.00%	0.00%	124
17-Jun	100.00%	0.00%	225	153	269	0.01%	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	114	100.00%	0.00%	123	100.00%	0.00%	123
18-Jun	100.00%	0.00%	170	177	519	0.01%	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	116	100.00%	0.00%	127	100.00%	0.00%	127
19-Jun	100.00%	0.00%	163	156	175	0.01%	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	131	100.00%	0.00%	131
20-Jun	100.00%	0.00%	240	150	189	0.01%	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	126	100.00%	0.00%	128	100.00%	0.00%	128
21-Jun	100.00%	0.00%	202	224	208	0.00%	100.00%	0.00%	105	100.00%	0.00%	105	100.00%	0.00%	105	100.00%	0.00%	111	100.00%	0.00%	111
22-Jun	100.00%	0.00%	154	149	187	0.01%	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	107	100.00%	0.00%	115	100.00%	0.00%	115
23-Jun	100.00%	0.00%	221	434	426	0.01%	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	113	100.00%	0.00%	125	100.00%	0.00%	125
24-Jun	100.00%	0.00%	207	207	228	0.00%	100.00%	0.00%	117	100.00%	0.00%	117	100.00%	0.00%	117	100.00%	0.00%	129	100.00%	0.00%	129
25-Jun	100.00%	0.00%	274	221	177	0.01%	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	120	100.00%	0.00%	130	100.00%	0.00%	130
26-Jun	100.00%	0.00%	160	165	262	0.00%	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	118	100.00%	0.00%	136	100.00%	0.00%	136
27-Jun	100.00%	0.00%	200	179	207	0.00%	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	125	100.00%	0.00%	129	100.00%	0.00%	129
28-Jun	100.00%	0.00%	197	166	247	0.01%	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	104	100.00%	0.00%	113	100.00%	0.00%	113
29-Jun	100.00%	0.00%	169	156	180	0.01%	100.00%	0.00%	106	100.00%	0.00%	106	100.00%	0.00%	106	100.00%	0.00%	117	100.00%	0.00%	117
30-Jun	100.00%	0.00%	154	207	228	0.06%	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	115	100.00%	0.00%	129	100.00%	0.00%	129